### Confirmation

Vacations To Go

5851 San Felipe Street, Suite 500

Houston, TX 77057 www.vacationstogo.com Agent: Norm Kondelis

Phone: 800-338-4962 ext. 8566 International: +1-713-974-2121 ext. 8566 Email: nkondelis@vacationstogo.com

Hours: Mon-Fri: 8am-5pm (CST)

Customer Travel Details

Mr. Dennis Defendi 1206 Starling Road Hanahan, SC 29410 Line: Royal Caribbean
Ship: Radiance of the Seas

Destination: Alaska

Departs: May 17, 2017

Nights: 9

Daytime: (843) 572-6905

Email: valkrider@bellsouth.net

# Cabins and Passengers

Reservation #	Cabin #	Category	Names	DOB	Citizenship
7883773	4056	Cat H	Mr. Dennis Defendi	Nov/23/1947	United States
7883773	4056	Cat H	Mrs. Suzanne Defendi	Dec/9/1948	United States

Description of assigned cabin(s):

4056 - Large Oceanview Stateroom

Charges			Payments	
Cruise (includes port charges) Insurance	1,818.00 118.00	Paid To	Туре	Amount
Government Taxes*	388.14	Royal		
Transfers	250.00	Caribbean	Future Travel Credit	100.00
Pre-Paid Gratuities	233.10	Royal	\/ioo ( 6147)	0.707.04
Total Sale (US\$)	\$ 2,807.24	Caribbean	Visa (6147)	2,707.24
iotal dale (ddy)	Ψ 2,001.24		Total Payments (US\$)	
			Balance Due (US\$)	\$ 0.00
*subject to change by the cruise line.				

#### **Cruise Tickets**

Royal Caribbean requires passengers to check in online and print an electronic ticket called SetSail Pass. To print your SetSail Pass, your cruise must be paid in full. To board the ship, simply present proper ID and your SetSail Pass at the pier.

**To check in online**, go to Royal Caribbean's website and enter your last name, reservation number, date of departure and ship name, and click the Submit button. Next, click Begin Check-In. To begin, click here.

**To purchase shore excursions, specialty dining and spa treatments**, click <u>here</u>. Choose the item you would like to reserve. Enter your last name, reservation number, date of departure and ship name, and click the Submit button.

### Air Schedules

# No air purchased from Vacations To Go

Mr. Dennis Defendi Mrs. Suzanne Defendi

# Royal Caribbean - Radiance of the Seas, departs 5/17/17, 9 nights

Day	Date	Port or Activity	Arrive	Depart
Wed	May 17	Vancouver, BC, Canada		5:00pm
Thu	May 18	At Sea		
Fri	May 19	Misty Fjords National		
		Monument, AK (Cruising)		
Fri	May 19	<u>Ketchikan, AK</u>	1:30pm	8:00pm
Sat	May 20	Sitka, AK	11:00am	8:00pm
Sun	May 21	<u>Haines, AK</u>	Noon	10:00pm
Mon	May 22	Skagway, AK	7:00am	10:00pm
Tue	May 23	<u>Juneau, AK</u>	7:00am	8:00pm
Wed	May 24	Icy Strait Point, AK	6:30am	3:00pm
Thu	May 25	Hubbard Glacier, AK		
		(Cruising)		
Fri	May 26	Anchorage (Seward), AK	5:00am	

## **Travel Documentation Requirements**

Requirements for (U.S. Citizens): Mr. Dennis Defendi, Mrs. Suzanne Defendi

For closed-loop cruise itineraries that begin and end in the same U.S. port and include ports in the Bahamas, Bermuda, Canada, the Caribbean, Mexico and/or select ports in Central America\*, but that visit no other foreign ports:

For U.S. citizens, passports are not required for this sailing but passengers must provide proof of U.S. citizenship. To board without a passport, adult passengers need a valid government-issued photo identification **AND** a U.S. state-issued original or certified copy of their birth certificate (hospital certificates are not acceptable) or a Consular Report of Birth Abroad, or a Certificate of Naturalization. If a woman has different last names on her photo identification and birth certificate she must also bring an original or certified copy of a marriage license and/or divorce papers to bridge the difference between the two names. Children under the age of 16 may board with a U.S. state-issued original or certified copy of their birth certificate (hospital certificates are not acceptable) or a Consular Report of Birth Abroad, or a Certificate of Naturalization as proof of citizenship. Puerto Rican passengers using a birth certificate as primary proof of U.S. citizenship must provide a certified copy issued on or after July 1, 2010. Photocopies of required documentation are not acceptable.

\*If your closed-loop cruise visits Belize, Honduras or Panama passports are not required. If your closed-loop cruise visits any other country in Central or South America passports are required for all travelers, including travelers under 16 years of age.

### For cruise itineraries that ONLY include ports in the lower 48 United States and/or Hawaii:

A valid government issued photo identification or a state certified birth certificate is required for all passengers. Photocopies of required documentation are not acceptable.

## For all other cruise itineraries:

Valid passports are required for all passengers, regardless of age. Passports must be valid for six (6) months after the day you re-enter the U.S. Photocopies of required documentation are not acceptable.

## U.S. documentation requirements

Legal permanent residents (non-citizens) of the U.S. need a valid passport and a valid Alien Resident Card to re-enter the U.S.

For all other travelers, if your country participates in the Visa Waiver Program with the U. S., the following rules apply by country:

Citizens of Andorra, Australia, Austria, Belgium, Brunei, the Czech Republic, Denmark, Estonia, Finland, France, Germany, Hungary, Iceland, Ireland, Italy, Japan, the Republic of Korea, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, the Netherlands, New Zealand, Norway, Portugal, San Marino, Singapore, Slovakia, Slovenia, Spain, Sweden, Switzerland and the United Kingdom are required to have valid, machine-readable passports and to obtain a travel authorization via the Electronic System for Travel Authorization (ESTA) prior to boarding a carrier to travel by air or sea to the U.S. under the visa waiver program. ESTA is accessible online at <a href="https://esta.cbp.dhs.gov">https://esta.cbp.dhs.gov</a> for citizens and eligible nationals of visa waiver program countries.

If your country does not participate in the Visa Waiver Program with the U.S., you must provide a valid passport and a valid U.S. visa to enter the U.S. for cruises departing the U.S., and a valid passport and a valid multiple-entry visa to re-enter the U.S. for roundtrip cruises departing the U.S.

# Visas and Documentation requirements for all other countries besides the U.S.

All non-U.S. citizens must verify proof of citizenship and visa requirements with the embassy, consulate or immigration office of the countries in their cruise itinerary.

**Special Air Travel Notice:** Passports are required for all air travel that begins or ends outside of the U.S., even if passports are not required for the cruise portion of your vacation.

**Important Note:** Vacations To Go assumes no responsibility for passengers that are denied boarding for failure to present proper documentation.

**Important Note:** Canada has issued the following advisory for all U.S. citizens entering Canada. "Anyone with a criminal record (including a DWI charge) should contact the Canadian Embassy or nearest Consulate General before travel." Click <a href="here">here</a> for more information.

## **Cruise Line Announcements**

Cruise lines will no longer allow Samsung Galaxy Note 7 cell phones onboard their ships. This decision was made in light of recent incidents and safety concerns raised by Samsung about this particular device, as well as the Federal Aviation Administration (FAA) recent ban of the phone from all airplanes.

#### **Additional Travel Details**

## **Departure Guidelines**

The cruise line requires passengers to be onboard the ship at least one hour prior to departure. Vacations To Go strongly recommends that you arrive at the pier at least two (2) hours before the scheduled departure of your cruise so you will have ample time to check-in and board.

## Dining

Open Dining.

### Insurance

Mr. Dennis Defendi: Royal Caribbean Insurance Mrs. Suzanne Defendi: Royal Caribbean Insurance

## **Onboard Credit\***

Mr. Dennis Defendi: \$63.00 Mrs. Suzanne Defendi: \$63.00

## **Past Passenger Numbers**

Mr. Dennis Charles Defendi: 320378539 Mrs. Suzanne Marie Defendi: 320378542

## Age Requirements

Royal Caribbean requires at least one person in each cabin to be 21 or older. Ages of guests will be verified at embarkation. Any guests determined to be in violation of this policy will be denied boarding and no refund will be issued.

### **Transfers**

Mr. Dennis Defendi:

Post-cruise Transfers: Pier to airport

Mrs. Suzanne Defendi:

Post-cruise Transfers: Pier to airport

## **Cancellation and Change Penalties**

If you cancel, the following charges will be assessed by the cruise line (per guest):

# For Bookings made on or after March 7, 2016

Cruise	Days Prior To Sailing Date	Cancellation Charge
5 nights or longer, including holiday sailings and cruise tours	90 days or more 89 to 57 days 56 to 29 days 28 to 15 days 14 or less days	None Entire deposit 50% of total fare* 75% of total fare* No Refund

Timetables and rates are subject to change, and exceptions may apply for holiday sailings.

Airfare booked through the cruise line is non-refundable and may be changed based only on the policy of the airline.

- \* Or deposit amount, whichever is greater. Total fare amount excludes taxes and fees.
- \*\* Holiday sailings are defined as sailings that occur over Christmas and/or New Year's Day.

Note: Any travel services purchased that are not provided by the cruise line, such as airfare or pre- and post-cruise hotel packages, may be subject to other cancellation penalties.

Driving Directions and Parking Information Canada Place Ship Terminal 999 Canada Place Vancouver, BC, CANADA

The Port of Vancouver is 25 minutes from Vancouver's International Airport (YVR). Parking is available at the Canada Place Ship Terminal for C\$20.00 per day (for 3 days or more). Rates are subject to change by the Port Authority.

**Traveling North from I-5** - Take I-5 which will become Provincial Route 99 N. Take the Marine Drive West ramp. Stay straight to go onto SW Marine Drive. SW Marine Drive becomes Granville Street. Granville Street becomes Granville Street/ Granville Bridge. Take the HWY-99N/Seymour Street ramp towards BC ferries/Horseshoe Bay/Whistler. Stay straight to go onto Seymour Street. Turn left onto W Georgia Street. Turn right onto Burrard Street. Burrard Street becomes Burrard Place which becomes Waterfront Road W. The Ship Terminal should be visible from Waterfront Road.

## **Vacations To Go Terms and Conditions**

Vacations To Go (VTG) is a bonded, fully accredited travel agency in operation since 1984. We are one of the largest retail travel companies in the United States and enjoy a stellar reputation within the industry and among our hundreds of thousands of satisfied customers.

This confirmation constitutes your acknowledgement that you have read, and agree to, the terms and conditions of use presented herein. This confirmation contains the entire agreement between the parties and supersedes any and all prior confirmations or understandings between the parties on all subjects in any way related to the transaction or occurrence described in this confirmation.

No oral understandings, statements, promises or inducements contrary to or inconsistent with the terms of this confirmation exist. This confirmation is not subject to any modification, waiver, or addition that is made orally. This confirmation is subject to modification, waiver or addition only by means of a new confirmation that will be emailed to the passenger of record within 72 hours of any agreed upon change.

We adhere to the highest standards of customer service and make every effort to represent only the finest and most dependable travel companies worldwide. However, Vacations To Go (VTG) acts only as agent for cruise lines, airlines, tour operators, rental car companies, hotels, motels, resorts, charter airlines, railroad companies, ground transportation companies, and other travel-related companies, and is not responsible for acts or omissions of these third party providers. VTG is not responsible for third party failure to perform. breach of contract, or any action or inaction, intentional or negligent, which results in any loss, injury, delay or damage to you or your property or to anyone traveling with you, or to the property of that party. VTG cannot and does not guarantee third party provider reservations, timeliness, employee conduct, or the performance of scheduled flights, cruises or tours, or the availability of airline seats, hotel rooms or rental cars. Most third party providers reserve the right to alter their terms and conditions at any time, and VTG has no control whatsoever over such alterations. Airlines may add a fuel surcharge or other fee after an air ticket has been booked but prior to final payment. Once final payment for an air ticket has been made, only government-imposed taxes or fees may be added. Guests acknowledge that upon receipt of fare by third party provider, provider accepts the passenger subject to the terms of the provider contract. Please click here to view the provider's terms and conditions. You acknowledge and agree that VTG's liability to you for damages incurred by you or anyone else from loss or damage to property or from bodily injury or death or otherwise is limited to the gross amount paid by you to VTG, and that VTG shall not be liable to you for any special, consequential and/or punitive damages resulting from either VTG'S or a third-party's negligence, gross negligence, breach of contract, fraud, or any other cause whatsoever. You also agree to waive any claims for damages which you otherwise might be entitled to assert against VTG for damage to or loss of property or for death or bodily injury when the damages are covered by insurance, and further agree that no insurance company or any other third party shall ever become entitled to assert any claim you have against VTG, by subrogation, assignment, or otherwise.

This agreement shall be governed by the laws of the state of Texas, and you agree to submit to the exclusive jurisdiction of the state and federal courts in Harris County, Texas, in all contingencies and disputes.

All customers are advised to pay by credit card, strictly for their own protection, in the event of default of third party providers. Customers paying by check, cash or money order are hereby advised that VTG accepts no financial responsibility in the event of the default of third party providers.

To ensure the quality of the service we provide, all calls to and from Vacations To Go may be monitored and will be recorded.

Thank you! We sincerely appreciate your business, and hope to be of service for many years to come!

Printed: February 8, 2017 at 6:51 AM (CST)